



June 29, 2026

Voice Agent Banner Certificate

Certificat

This document certifies that **Inmaculada Concepcion PUIG PEREZ** has completed the training "V3 Voice Agent Desktop Modules"

Course summary: Odigo CC Voice Agent Banner Interface
provided by ODIGO

To check the authenticity of this document, please contact: odigo-university@odigo.com

It is only valid for a period of 24 month(s) from the delivery date.

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You can also find this document on the Internet at the following address: <https://university.odigo.com/redirect/api/certification/2777451623536414>

A handwritten signature in black ink, appearing to read "Frank Jaffe", is written over a thin, light-colored line that extends from the signature down to the printed name below.

P/O
Frank JAFFE
VP Delivery Services